



## **C. R. Plastic Products Inc. Limited Lifetime Warranty**

Limited Lifetime Warranties are non-transferable and are given to the original retail purchaser for all C.R. Plastic Products Inc. products that are intended for residential use only.

### **Limited Lifetime Residential Warranty**

A Limited Lifetime Warranty applies to all materials used in the construction of our Generation Line, St. Tropez, Stratford Collection and Bay Breeze Coastal Collection products including but not limited to: Adirondack chairs, lounge chairs, dining chairs, rockers, love seats, bar stools, footstools, benches and all tables. C.R. Plastic Products Inc. warrants these components to you, the original purchaser, to be free from material manufacturing defects. Lifetime means the normal useful life of the product. "Defects" is defined as imperfections that impair the original function of the product.

- Our furniture is guaranteed not to fade, discolor or chalk for a period of 10 years under "normal" use... the best in the industry! Color change due to weathering that is even and equal when exposed to the same or similar sunlight and other environmental conditions is excluded from the warranty because weathering will cause any colored surface to gradually lighten, darken, or accumulate dirt or stains (the severity of these conditions depends on air quality, the geographic location of the property, and other local conditions over which C. R. Plastic Products Inc. has no control).

### **Five (5) Year Commercial Warranty**

A five (5) year warranty will apply to all above referenced products for commercial use to be free from manufacturing defects. "Defects" is defined as imperfections that impair the original function of the product.

- Our furniture is guaranteed not to fade, discolor or chalk for a period of 5 years under "normal" use... the best in the industry! Color change due to weathering that is even and equal when exposed to the same or similar sunlight and other environmental conditions is excluded from the warranty because weathering will cause any colored surface to gradually lighten, darken, or accumulate dirt or stains (the severity of these conditions depends on air quality, the geographic location of the property, and other local conditions over which C. R. Plastic Products Inc. has no control).

### **General Warranty Conditions**

C. R. Plastic Products Inc. shall not be liable for any failure, defect or damage resulting from or connected with the following:

- Assembly or handling of products after they leave our factory, including any lack of performance or improper performance in any way by the dealer or assembler.

- The application of paint, varnish or other coating or chemical not approved by C. R. Plastic Products Inc. or the application of heat or radiation from an external source such as a barbecue grill, another appliance, fire or reflection from windows or doors.
- Any lack of compatibility between our products and any other product not manufactured by us that causes damage to or failure of our products.
- Color or pattern variance between any new replacement section or pieces and other sections or pieces. (We reserve the right to discontinue or modify any product line or color without notifying the original purchaser. If the original product is not available, we retain the right to choose to provide replacement material of equal value or quality).
- Damage caused by acts of God, accident, neglect or abuse. CRP does not recommend the use of pressure washers. Please refer to our Product Care and Maintenance Instructions.
- Fasteners used to assemble our furniture are virtually maintenance free under normal conditions. We use only the highest quality 316 stainless steel to assemble our furniture.
- Assembly of hardware, accessory items or defects caused by their assembly.

The original purchaser is responsible for providing proof of purchase and photos of the defect. Possible solutions are replacement or repair of the defective furniture, replacement or repair of defective component, or authorization repairs by a third party. Warranty claims may be submitted to our authorized C.R. Plastic Products Inc. Dealers or by FAX: 519-271-8544 or by Email: [wecare@crplastics.com](mailto:wecare@crplastics.com)

Once the documentation has been received and evaluated, the customer will be notified of the solution. If the product is not returned within 60 days of date of purchase, the customer is responsible for all shipping charges that may apply.

### **C. R. Plastic Products Inc. Fabric Warranty**

C. R. Plastic Products Inc. warranties to the original purchaser for a period of thirty (30) days from date of purchase. This warranty does not apply to normal wear and tear effects on the cushions, which are received by regular use of the cushions. Neither does it cover damage due to unauthorized repairs or alterations, negligence, misuse or abuse, improper assembly and acts of God.

This warranty covers any defects in the manufacturing and workmanship of the cushion.

### **C.R. Plastic Products Inc. Foam Warranty**

C. R. Plastic Products Inc. warranties to the original purchaser for a period of one (1) year from date of purchase. It does not cover damage due to unauthorized repairs or alterations, negligence, misuse or abuse, improper assembly and acts of God.

### **C.R. Plastic Products Inc. Resell Product Warranty**

For products that are sold by CRP but of another manufacturer, please refer to their specific product warranty. This includes but not limited to: Bambrella Umbrellas, JOI Heat Lamps, and Umbrella Bases.

